

Ingenium Quality Policy Statement

Date: Jan 2025.

Quality is central to Ingeniums culture and continuous learning in everything we deliver. We use our expertise to support the UK energy industry, large scale fission, fusion, including UKAEA, SMR development, defence including AWE and decommissioning of legacy sites, including Sellafield & Dounreay. We are a service focussed, and programme led business, we are committed to delivering customer value through the deployment of our “quality principles” across all activities.

Our Managing Partners are committed to:

- Placing the Customer first and focusing on their requirements; striving to add value and eliminate the causes of non-conformances and waste.
- Championing a Quality culture where everyone is encouraged to deliver right first-time quality, report issues at the earliest opportunity, and continually improve the effectiveness of everything we do.
- Ensuring that the Ingenium processes and procedures enable compliance with both legal and regulatory obligations and empower employees to deliver on the mission.
- Establishing clear Quality objectives and performance targets that are cascaded down from the Partners to all employees, so all can understand how they contribute.
- Rigorously investigating and resolving Quality related issues, implementing preventive action plans, and building learning back into our processes and procedures.
- To improve the quality and efficiency of our services by continually investing in our organisation and people.

The expectations of all Employees are to:

- Work to the applicable processes and procedures.
- Identify Quality risks and mitigate them before they have an opportunity to be realised.
- “Stop Work” and report when they see any Quality issues. Do not Accept, Create, or Transfer a quality issue onwards.
- Proactively communicate and engage on Quality matters.
- Be committed to continually improving the Quality effectiveness of all that we do.

Quality is a critical enabler to Nuclear Safety, Security and Environmental Performance, with all Ingenium employees and associates working together, we will embed our right first time Quality principles into our daily activities and deliver industry best practice in everything that we do and deliver.



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